

How to book a training course?

To register on a course at CREF-R, you must, beforehand, send us a request for a quote via the site www.studyrusianinrussia.com.

Within 24 hours, CREF-R will send you a quote and a training contract confirming the services you have ordered. Reservations will be registered after validation for your part of this quote and a payment of 200€ deposit (you'll be invited to pay online via the "Chronopay" platform).

Payment of school fees and accommodation

After receiving the payment of the deposit, a confirmation email will be sent to you indicating the remaining balance at least 30 days before the start date of the training course. For inscriptions carried out less than 30 days before the start date of the training course, the total cost of the training course must be paid at the time of sending the registration form.

NOTE: payment of the full amount must be made before the beginning of the training course. The student is responsible for banking expenses.

Schooling

Courses are given on the basis of the program established by CREF's pedagogical team and approved by the Russian Ministry of Education. The teaching material is chosen by the pedagogical team of the CREF according to the level and specific objectives of the students; books are included in the training cost, except in the case of individual requests.

Lessons are given in the CREF centre in Moscow, St. Petersburg and Nizhny-Novgorod, by teachers awarded a diploma in RKI (Russian as a foreign language). In case of absence of a teacher, CREF promises to replace the teacher or to compensate lesson by lesson offered in a different timetable, within the limits of the dates of stay of the students. If it is impossible for CREF to offer a lesson of replacement, the lost hours will be reimbursed. The timetable of the students is announced for a week, at the latest the Monday morning before the 1st lesson. Outside of lessons, the students can use opportunities at CREF to access the Internet.

Accommodation in host family

Students having asked the school to reserve their accommodation in a host family will receive the details of their host family at least 7 days before the date of the beginning of the training period, except in the case of late inscription. The students will have to communicate their arrival time to the host family at the latest 3 days before their arrival in Russia. The host families are chosen in partnership with the organisation " Evrosemia ", according to definite conditions of contract (vicinity to subway, comfort of rooms, accessibility of common parties, etc). In case of a problem with the family, CREF promises to try to offer an alternative resolution of accommodation in another host family. In the case of the

impossibility of finding a proper resolution, CREF promises to reimburse the customer's accommodation costs for the remaining days of the training period.

Other forms of accommodation

Besides accommodation in host families, CREF can help students to find other forms of accommodation (Flat, hotel). At the request of the customer, CREF will be able to provide a quote for these services.

Transfers

In collaboration with the organisation " Evrosemia ", CREF can offer a service of reception and transfer in airports and railway stations of Moscow. This service is profitable according to rates shown on the site; the shown rate accounts for a trip for a maximum of 3 persons by car.

Conditions of cancellation or modification of a training period on behalf of the student

In case of cancellation by the student before the date of the beginning of the training period, CREF will reimburse the sum of stay, less the inclusive sum of EUR 200 for bureaucratic expenses. After the beginning of the training period, the student must give 3 days written notice to the manager for any change or cancellation concerning a training period. Expenses of cancellation corresponding by dint of a week of training period will be invoiced. No refunds will be given in the case of non-presentation, due to absence because of disease or any other reason. When a student is refused a student's visa or licence of studies and provides the school with a copy of the letter of refusal before the first day of lessons or the first day, the school will reimburse him the cost of the training period.

Modification or cancellation of a training

In the case of the impossibility of organising a lesson in dates asked for by the student, CREF promises to offer a date or an alternative lesson. If this alternative resolution does not suit, CREF promises to reimburse the entirety of sums paid by the student. No compensation other than the refund of these expenses (indemnification) will be able to be asked for.

Ceremonies and insurance

The students have to make sure they are in order to enter Russian territory. At the request of the customer, CREF can point out intermediaries likely to assist the students in their steps (travel agencies); under no circumstances, can CREF be held responsible for possible problems with these intermediaries. After inscription, CREF assures the deliverance of an invitation allowing the deliverance of a Russian visa (tourist visa for the duration of the student's stay). This invitation can be issued and sent in 4 weeks; for delivery and transportation for shorter periods, a supplement will be requested above the shown rates. It is possible for CREF to send a copy of invitation by fax; the student will have to be sure that the Consulate of Russia agrees to issue a visa on the basis of a copy of the original document.

CREF will only register students invited by CREF; the step of registration is obligatory for anyone staying longer than three successive days in a city. CREF will not be held responsible for any breach of laws and regulations regulating the stay of the foreigners on the territory of the Confederation of Russia by the student. In case of serious or repeated offences, CREF reserve the right to put a definite end to the stay for work and studying, without and compensation being able to be demanded. The students must subscribe to a travel insurance to cover medical expenses or repatriation in case of illness or accident.

This booklet, issued by the school, contains the only conditions to which can be referred in case of disagreement between the student and the school. The present general conditions are governed by Russian law and do not affect your rights as a consumer according to Russian law.